

Social Impact Assessment & Management

e-learning programme

CiG COMMUNITY
INSIGHTS
GROUP



Social Impact Assessment & Management

e-learning programme

- Are you an early career impact assessment practitioner?
- Do you commission SIAs?
- Would you like to do SIAs?
- Are you involved in assessing SIAs?
- Do you have a general interest in the field of SIA?

- Are you prepared to commit yourself to real study, reflection and analysis of the social impacts and opportunities brought about by infrastructure, energy and extractives projects?

- Do you want to build your practical knowledge in conducting SIA that conforms to IAIA's International Principles for SIA and Guidance for SIA, the IFC Environmental and Social Performance Standards, Good International Industry Practice (GIIP) and the United Nations Guiding Principles for Business and Human Rights?

Topics

This course is overseen by senior practitioners and involves:

- The exploration of key SIA topics over 10 weeks in addition to a final assignment, with total student commitment of 60 hours.
- Delivery through videos, powerpoints, prescribed readings, tools, recommended readings, self-assessment tests and a case study exercise which builds up over the duration of the course and is the basis of the final assignment.
- 4 online tutorials.
- Online welcome session in Week 1.
- Submission of the final assignment and successful completion in order to be eligible for a course certificate.

WEEK 1

Introduction to social impacts

WEEK 2

Stakeholder engagement and human rights in SIA

WEEK 3

Key areas of social impacts

WEEK 4

Case study introduction

WEEK 5

Phase 1 - Social research methods scoping

WEEK 6

Phase 2 - Preliminary assessment of potential issues

WEEK 7

Phase 3 - Establishing a baseline

WEEK 8

Phase 4 - Predicting and assessing social impacts and risks

WEEK 9

Phase 5 - Developing mitigation and enhancement strategies

WEEK 10

Phase 6 - Social impact management and monitoring

Course Coordinators



Dr Ana Maria Esteves

Founder of CIG

Dr Ana Maria Esteves is the Founder and Managing Director of Community Insights Group (CIG), an international social impact management consultancy firm and visiting professor at the University of Strathclyde's Faculty of Engineering. Ana Maria has worked all over the world with developers and lenders of projects in the extractives, energy and agribusiness sectors. Ana Maria is the former president of the International Association for Impact Assessment (IAIA) (2016-2017) and is the co-author of IAIA's guidance document on SIA.



Dr Sérgio Moreira

Course Coordinator

Dr Sérgio Moreira is CIG's Learning Manager and is a psychologist with extensive experience applying social psychology to improve social performance and project-community relations. Sérgio has worked on diverse development projects spanning energy production, transportation and extractive industries. Sérgio co-developed CIG's SPGrow competency development suite, and has extensive experience in teaching and training executives.



Prof Frank Vanclay

Special guest contributor

Frank Vanclay is a professor and Head of the Department of Cultural Geography and Director of the Urban & Regional Studies Institute in the Faculty of Spatial Sciences at the University of Groningen in The Netherlands. Frank is especially noted for his role in developing the 2003 International Principles for SIA and IAIA's 2015 guidance document on SIA.

Thematic Contributors

Gabriela Factor

Danish Institute for Human Rights
(Stakeholder engagement, gender, ecosystem services)

Francesca Viliani

Consultant
(Community health and safety and public health)

Nora Götzmann

Danish Institute for Human Rights
(Human Rights)

Getting Started

- Class size is limited, so you are encouraged to apply early.
- Criteria for attendance include:
 - ① Bachelor's degree in any field (or any graduate or post-graduate degree)
 - ② Minimum of 2 years professional experience in infrastructure, energy, mining or oil and gas project development.
- A limited number of exceptional candidates without a Bachelor's degree may be declared eligible by the programme directors on the basis of their professional experience.
- Course fee - £1000 per student.
- We are offering 3 (three) discounted places (at GBP £300 each) to consultants from non-OECD countries who are either sole proprietors or represent small businesses (not affiliated with large consultancies), and are involved in environmental and social impact assessment assignments. If you meet all three above requirements, please send us information about your business (brochure, links to the website, LinkedIn profile, etc) and a brief motivation letter of how this course may help you.
- Deadline for scholarship applications - 2 February 2026. Awarded scholarships notice by email on the 6 February 2026.

For application for a place on the course, please register your interest with Community Insights Group here
<https://communityinsights.eu/trending/topics/>



Application deadline:
9 February 2026

Course start:
23 February 2026

Welcome session:
24 February 2026
15:00 UTC

Tutorial 1:
24 March 2026

Session 1 - 09:00 UTC
Session 2 - 15:00 UTC

Tutorial 2:
23 April 2026

Session 1 - 09:00 UTC
Session 2 - 15:00 UTC

Course end:
1 May 2026

Assignment deadline:
15 May 2026

Confirmation of place and course payment details will be sent to you within 14 days of submitting an application.



For further information contact Sérgio Moreira at smoreira@communityinsights.eu

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