

**CiG**

COMMUNITY  
INSIGHTS  
GROUP

# COVID-19 WORKER VULNERABILITY DASHBOARD



# REAL-TIME DATA TO MANAGE THE COVID-19 RESPONSE TO WORKERS

Do you want to know which of your workers, including in your supply chain, are most vulnerable to health and economic difficulties, and how to respond?

The **Workforce Vulnerability Dashboard** is a cost-effective solution that can be rapidly deployed. It is a proprietary app developed by CIG's social and labour experts and can be adapted to the context of each organisation.

***A Worker Vulnerability Dashboard can help your organisation:***



## **1. IDENTIFY & MONITOR WORKERS AT RISK**

Indicators of worker health and economic vulnerability, based on worker surveys, are updated in real-time on the dashboard



## **2. MONITOR ORGANISATION'S RESPONSE**

Indicators of organisational capacity and progress in responding to workers at risk, based on management self-reporting, are updated in real-time on the dashboard



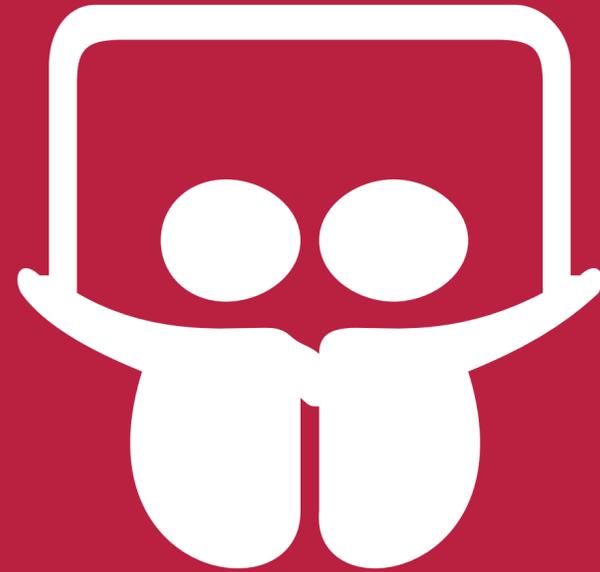
## **3. MONITOR GOVERNMENT RESPONSE**

Indicators of social protections in the country context available to your workers, are included with installation of the dashboard and regularly updated by CIG

# WHAT PRESSING NEED DOES THE DASHBOARD AIM TO HELP WITH?

Globally, COVID-19 is presenting significant threats to the protections of workers' health and livelihoods. Millions are vulnerable to financial uncertainties, potential layoffs, falling into poverty or may have limited access to basic essential services. Some countries have acted quickly to support workers and companies during these difficult times. While governments remain crucial in protecting people and managing this crisis, companies are also expected to do as much as they can to protect and minimise the health, economic, and social fallout for workers and their families, especially those that are most vulnerable.

The Worker Vulnerability Dashboard aims at providing organisations with the real-time data they need to manage a timely response to vulnerable workers.



**Monitor workers' vulnerability in terms of their health and economic situation**

# 1. IDENTIFY & MONITOR WORKERS AT RISK

This part of the dashboard will identify which groups of workers are at a higher risk of being unable to cope with risks related to the COVID-19 crisis. The dashboard will include indicators of health vulnerability and economic vulnerability.

The data will be generated through surveys amongst direct and indirect workers (contractors and suppliers).

The worker survey offers a separate channel that connects specific cases of vulnerability, based on the respondent's informed consent and confidentiality, with your local support services partners for a prompt response.



**Monitor your  
organisation's capacity to  
protect and respond to  
vulnerable workers**

## **2. MONITOR ORGANISATION'S RESPONSE**

This part of the dashboard includes indicators of management capacities and responses to the crisis as they relate to respecting the rights and wellbeing of workers and adhering to international standards of project development.



**Monitor government actions and support to workers**

## 3. MONITOR GOVERNMENT RESPONSE

This part of the dashboard includes indicators of government capacities, accessibility to basic services, social and human rights protections and jobs programs, status and response to COVID-19 and sectoral risks.

The data for your country context(s) is included on installation of the app and regularly updated by CIG to respond to the priority areas of vulnerability identified in the worker surveys. This will help your organisation direct vulnerable workers to available support provided by governments, plus identify any gaps where your organisation might need to find other support partners.

# COMMUNITY INSIGHTS GROUP

Contact us to find out how we could help:  
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